



Comprehensive Maintenance contract 5 years / 6000 hours Refuel and Relax We will take care of your Genset and your worries

Dear Sir / Madam,

KOEL iGreen is the most preferred brand in the market. We thank you for considering us for your power backup requirements. KOEL iGreen Gensets from the house of Kirloskar are well known for their rugged and reliable performance. The unflinching support of our esteemed users has made iGreen the undisputed market leader for several decades in a row.

At KOEL, we always endeavour to build user centric innovations in our products. The new iGreen range is nothing but a testimony of this effort. The unmatched value pack of iGreen has been loved by Genset users and we are grateful for the overwhelming response. KOEL iGreen is India's first and only Genset to be IoT enabled. It talks to the users on your mobile phone.

Encouraged by the response, we are now pleased to bring in another exciting value package **KOEL Anubandh**. KOEL Anubandh is a 5 year / 6000 hours comprehensive maintenance contract which promises to take away all your hassles of maintaining the product for 5 years.

KOEL's widest and well trained network of service professionals will own end to end responsibility of maintaining your Genset. Once you opt for Anubandh at the time of Genset purchase, all you need to do is **Refuel and Relax**.

Advantages of KOEL Anubandh

- This is a direct offering by KOEL. The contract will be signed between Customer and KOEL
- Ensure least breakdown by predicative and timely maintenance practices, ensuring maximum uptime
- Ensures single point of contact
- Ensures price protection during currency of the contract
- Service through authorized and trained man power only
- Guarantee of Usage of genuine spares
- Reduced processing expenses

Anubandh scope details

- End to end coverage of all service related requirements for a period of 5 years or 6000 running hours, whichever is earlier
- Covers complete Genset – Engine, Alternator, AMF panels etc
- Covers all spares requirements used for preventive maintenance
- Covers all types of labor expenses
- In the unlikely event of any breakdown, it also covers any spares requirement and labor there of

KOEL service strengths

- 600,000 plus machines being supported across India
- 400 plus touch points spread across India.
- 6,000 plus KOEL trained Service Engineers.
- 24 X 7 KOEL Care helpdesk assistance

- Tracking of Service request till closure with Central fully digital CRM system
- World class spare part management system with 100% availability
- Measuring satisfaction through Customer delight index



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